

PRIVACY POLICY

2026

QUALITY IN TUTORING LTD

www.qualitytutoring.org.uk
info@qualitytutoring.org.uk

Privacy Policy

Our contact details

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[E-mail:contact@qualitytutoring.org.uk](mailto:contact@qualitytutoring.org.uk)

We take the privacy of our clients and tutors very seriously and are committed to protecting their personal information. This policy outlines our approach to privacy, the types of information we collect, and how it is used.

The type of personal information we collect

We collect the following types of information from clients and tutors:

Contact information, such as name, email address, and phone number

Demographic information, such as age, gender, and location

Tutoring-related information, such as subject preferences, previous educational history, and goals for tutoring

Payment information, such as credit card or bank account details (if applicable)

We may also collect information about clients and tutors through their use of our website and services, such as IP addresses, browser types, and pages accessed.

Information Use

The information we collect is used to:

Provide tutoring services to clients

Communicate with clients and tutors about tutoring sessions, billing, and other related matters

Improve our services and website

Perform research and analysis about our clients and tutors in order to better understand their needs and preferences

Send marketing and promotional materials to clients and tutors (if they have opted-in to receive such communications)

Information Sharing

We will not share, sell or rent any personally identifiable information with any third party, except as necessary to provide our services or as required by law. We may share anonymous and aggregate data with third parties for research and analytical purposes. We share your personal information with tutors and teachers on our database.

Security

We take reasonable steps to protect the information we collect from loss, misuse, and unauthorized access, disclosure, alteration, and destruction. However, no data transmission over the internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

Cookies

We use cookies on our website to improve the user experience and for analytics and marketing purposes. Cookies are small text files that are stored on your device when you visit a website. You can control the use of cookies through your browser settings.

Changes to this Policy

We may update this policy from time to time. If we make any significant changes, we will post a notice on our website and/or notify clients and tutors via email.

Contact Us

If you have any questions or concerns about our privacy policy or the information we collect, please contact us at 128 City Road, London, EC1V 2NX, Phone Number: 07440545612, [Email:contact@qualitytutoring.org.uk](mailto:contact@qualitytutoring.org.uk).

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

Your consent. You are able to remove your consent at any time. You can do this by contacting Quality in Tutoring Ltd, 128 City Road, London, EC1V 2NX, Phone Number: 07440545612, [Email:contact@qualitytutoring.org.uk](mailto:contact@qualitytutoring.org.uk)

We have a legal obligation.

We have a vital interest.

How we store your personal information

Your information is securely stored.

We keep your personal data for as long as you are registered with us. We will then dispose of your information by deleting all your data that we hold for three months after your deregistration.

Your data protection rights

Under data protection law, you have rights including:

Your right of access – You have the right to ask us for copies of your personal information.

Your right to rectification – You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure – You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing – You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing – You have the right to object to processing your personal information in certain circumstances.

Your right to data portability – You have the right to ask that we transfer the personal information you gave us to another organisation or you in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at 128 City Road, London, EC1V 2NX Phone Number: 07440545612 contact@qualitytutoring.org.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at contact@qualitytutoring.org.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>